



The circular economy pallet reuse scheme that's different by design

**RECOVER. REPAIR. REUSE.**

## PLEASE DO NOT SKIP PALLETS



### USE IT

Great news! You are now in the LOOP. Many of your building materials will soon start arriving on our returnable green LOOP pallets, which we recover, repair and LOOP back into the construction supply chain.



### STACK IT

After use, stack all acceptable pallets (green and white) in one location, no more than 2.4m high (approx. 19 pallets), ensuring each stack is stable and ready for loading.





### RETURN IT

Collections of green and white pallets can be booked to take place as little as 72 hours later via one of the options below - with up to £4 available for every green LOOP pallet returned.

The Pallet LOOP collections are subject to a minimum collection charge, which is normally much less than the cost of disposing of pallets in a skip. Sub-contractors, smaller builders, and consumer customers should return any green LOOP pallets to the merchant that they received them from.

## REQUESTING A COLLECTION

 **0800 024 6130 (08:00 to 17:00)**

 **[collections@thepalletloop.com](mailto:collections@thepalletloop.com)**

 **[www.thepalletloop.com](http://www.thepalletloop.com)**

# ACCEPTABLE PALLETS

The Pallet LOOP will collect all LOOP and other branded or unbranded white pallets, including plasterboard pallets, even though they may be significantly damaged, as long as they are able to be safely stacked and loaded onto our vehicles. Examples of pallets deemed acceptable are pictured below.



## COLLECTIONS PROCEDURE

The Pallet LOOP has a dedicated recovery infrastructure and operates a network of collection hubs nationwide. The Pallet LOOP will email the project contact with the collection date and an estimated collection time window. On arrival our driver will report to the project staff and request directions to the pallet storage location.

**The customer is responsible for loading pallets onto the vehicle.** Where a forklift or telehandler is available, this should be used, as this is the safest option for

loading. Where a forklift is not available, The Pallet LOOP must be informed at the time of ordering as an alternative vehicle will need to be arranged to enable you to safely load the pallets onto our vehicle.

We allow a maximum of one hour on site for a collection.

The number of Pallet LOOP and other white pallets that have been accepted on the collection will be noted on the Pallet LOOP Collection Note by our driver, and this will need to be signed for by an authorised signatory on site.

## UNACCEPTABLE WASTE MATERIAL

The Pallet LOOP **will not** accept any waste timber or pallets that, in the reasonable opinion of The Pallet LOOP, are deemed to be beyond economical repair. This may include pallets that have been destroyed, contaminated or otherwise rendered unusable, and pallets that cannot be safely stacked and loaded onto our vehicles.

Full terms and conditions are available at [www.thepalletloop.com](http://www.thepalletloop.com)

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